



## *The CFPB Debt Collection Rule: Where It Is and Where It Is Going - Webinar: Richard Perr and Monica Littman, Presenters*

View slides from the presentation [here](#).

**Join Us for a Live Webinar on Thursday, March 11, 2021 at 3:00 PM**

The CFPB'S new debt collection rules are coming this year. This webinar will give you the tools to get in compliance with the rules and address the impact of the new administration on the CFPB and the ARM industry.

1. Tips for Training and Compliance Education

2. New Requirements under the Rules

- Limited Content Voicemail
- Model Validation Notice
- Call Frequency
- Opting Out of Communications
- Time-Barred Debt
- Credit Reporting
- Social Media
- Electronic Communication

3. Impact of the Biden Administration

4. New Leadership at the CFPB

Who should attend: Compliance officers, client service managers, collection managers, trainers and administrative staff members handling oral and written communications with consumers and internal operations, in-house counsel, collectors, and anyone who can benefit from an update about the new CFPB Debt Collection rules that take effect in the fall of 2021.

Sponsored by Mid-Atlantic Collectors Association and Kaufman Dolowich & Voluck LLP

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