



COVID-19 pandemic reveals challenges involving ADA accommodations, HR Dive

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HR Dive | June 7, 2021

In the decades following the enactment of the Americans With Disabilities Act more than 30 years ago, substantial measures have been taken to eradicate discrimination against people with disabilities. The ADA is a civil rights law that prohibits discrimination against individuals with disabilities in all areas of public life, including jobs, schools, transportation and all public and private places that are open to the general public.

However, this Act was structured to address a pre-digital world. In the time since, the United States Department of Justice, which enforces Title III of the ADA (public accommodations) has refused time and again to adopt clear regulations addressing website content accessibility for those who are deaf or hard of hearing, blind or low vision, or people with other various disabilities.